

**ZILKA · KOTAB**  
 ————— PC —————  
 ZILKA, KOTAB & FEECEIN

95 SOUTH MARKET ST., SUITE 420  
 SAN JOSE, CA 95113

TELEPHONE (408) 971-2573  
 FAX (408) 971-4660

**RECEIVED**  
**CENTRAL FAX CENTER**

MAY 03 2005

FAX COVER SHEET

Date:	May 3, 2005	Phone Number	Fax Number
To:	Examiner Serrou		(703) 872-9306
From:	Kevin J. Zilka		

Docket No.: BVOCP025

App. No: 10/078,188

Total Number of Pages Being Transmitted, Including Cover Sheet: 13

Message:

Please deliver to Examiner Serrou.

Thank you,

Kevin J. Zilka

Original to follow Via Regular Mail  Original will Not be Sent  Original will follow Via Overnight Courier

The information contained in this facsimile message is attorney privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copy of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone (if long distance, please call collect) and return the original message to us at the above address via the U.S. Postal Service. Thank you.

IF YOU DO NOT RECEIVE ALL PAGES OR IF YOU ENCOUNTER  
 ANY OTHER DIFFICULTY, PLEASE PHONE \_\_\_\_\_  
 AT (408) 971-2573 AT YOUR EARLIEST CONVENIENCE

May 1, 2005

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: )  
 Werner, Laura A. ) Art Unit: 2654  
 Application No. 10/078,188 ) Examiner: Serrou, Abdelali  
 Filed: February 15, 2002 ) Date: May 3, 2005  
 )  
 For: ENHANCED GO-BACK FEATURE SYSTEM)  
AND METHOD FOR USE IN A VOICE PORTAL )

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being facsimile transmitted to the Commissioner for Patents, Alexandria, VA 22313-1450 at facsimile number: (703) 872-9306 on the above date.

Signed:

Erica L. Farlow

Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

- Applicant(s) believe that no Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 50-1351.
- If the required fees are missing or any additional fees are required to facilitate filing the enclosed response, please charge such fees or credit any overpayment to Deposit Account No. 50-1351 (Order No. BVOCP02S). A copy of this sheet is enclosed for billing purposes.

Respectfully submitted,  
 Zilka-Kolab, PC

Kevin J. Zilka  
 Registration No. 41,429

P.O. Box 721120  
 San Jose, CA 95172-1120  
 Telephone: (408) 971-2573

(Rev. 1/96)

## PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

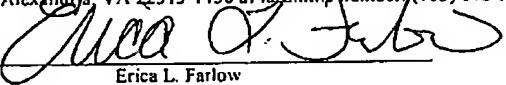
In re application of: )  
Werner, Laura A. ) Art Unit: 2654  
Application No. 10/078,188 ) Examiner: Serrou, Abdelali  
Filed: February 15, 2002 ) Date: May 3, 2005  
For: ENHANCED GO-BACK FEATURE SYSTEM)  
AND METHOD FOR USE IN A VOICE PORTAL )

 COPY

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being facsimile transmitted to the Commissioner for Patents, Alexandria, VA 22313-1450 at facsimile number (703) 872-9306 on the above date.

Signed:

  
Erica L. Farlow

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

- Applicant(s) believe that no Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 50-1351.
- If the required fees are missing or any additional fees are required to facilitate filing the enclosed response, please charge such fees or credit any overpayment to Deposit Account No. 50-1351 (Order No. BVOCP025). A copy of this sheet is enclosed for billing purposes.

Respectfully submitted,  
Zilka-Korab, PC

Kevin J. Zilka  
Registration No. 41,429

P.O. Box 721120  
San Jose, CA 95172-1120  
Telephone: (408) 971-2573

(Revised 10/06)

-1-

**PATENT****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE****RECEIVED  
CENTRAL FAX CENTER**

In re application of:

)

MAY 03 2005

Werner, Laura A.

) Art Unit: 2654

Application No. 10/078,188

) Examiner: Serrou, Abdelali

Filed: February 15, 2002

) Date: May 3, 2005

For: ENHANCED GO-BACK FEATURE SYSTEM )  
AND METHOD FOR USE IN A VOICE PORTAL )**CERTIFICATE OF FACSIMILE**

I hereby certify that this correspondence is being facsimile transmitted to the Commissioner for Patents, Alexandria, VA 22313-1450 at facsimile number: (703) 872-9306 on the above date.

Signed:

Erica L. Farlow

**AMENDMENT A**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed February 10, 2005, please enter the following amendments believed to place the claims in condition for allowance.